

Enhanced Support for Qlik Products

Industry-leading support for your Qlik environment

When you avail of a support package from Quick Intelligence, our experts will look after every aspect of your Qlik environment. From system health-checks to automated alerting, we tailor a support package that suits your requirements and integrates with your internal IT team. You can reach a Qlik professional via phone or email when you need them. This provides total peace of mind, across your entire Qlik software estate.

Access to experienced support staff

You will have access to our support portal 24 hours a day, 7 days a week, with the ability to raise tickets at a time that suits you. Our team is made up of experienced Qlik consultants, who enjoy nothing more than coming up with solutions to our clients' queries.

Recognised Qlik experts

We are Qlik Partners with a proven track record in providing expert Qlik consultancy to a wide range of organisations since 2009. All of our support engineers spend much of their time keeping their skills sharp on client sites in consultancy roles. As well as responding to issues within your environment we can provide advice and guidance around Qlik development topics.



Flexible options

We tailor each of our enhanced support packages to the client, with options available to purchase additional support time for on-demand development work. Regular reviews of time spent ensure that we continue to deliver exceptional value.

Proactive support

Our custom-built applications continuously monitor the health of your Qlik environment and automatically raise tickets on our helpdesk so we can respond to issues before they impact your business. This can be from checking automated tasks are running smoothly, notifying if allocated licences are not being used and ensuring that capacity licences are not going to run out.

Award winning support platform

We run our support desk on the Zendesk platform, so that you benefit from best-in-class, cloud-based software for tracking tickets. Searching historical tickets can often give instant solutions to newly raised issues.

