Managed Support for Qlik Products

Industry-leading support for your Qlik environment

The standard Qlik support and maintenance package includes software patches, service releases, and major version releases. With a Quick Intelligence support package, you get all this plus the following services for the same annual fee. Enhanced support packages are also available for even greater peace of mind, across your entire Qlik software estate.

Access to dedicated support staff

Our support desk is manned by experienced Qlik consultants from 9:00am to 5:00pm UK time Monday to Friday (excluding bank holidays). Our team is made up of Qlik enthusiasts, who enjoy nothing more than coming up with solutions to our clients' queries.

Recognised Qlik experts

We are Qlik Partners with a proven track record providing expert Qlik consultancy to a wide range of organisations since 2009. All our support engineers spend some of their time keeping their skills sharp on client sites in consultancy roles.
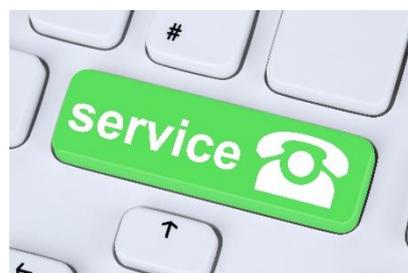
Flexible options

We tailor each of our enhanced support packages to the client, with options available to purchase additional support time for on-demand development work. Regular reviews of time spent ensure that we continue to deliver exceptional value.

Proactive support

Our custom-built applications continuously monitor the health of your Qlik environment and automatically raise tickets on our helpdesk so we can respond to issues before they impact your business.

Award winning support platform

We run our support desk on the Zendesk platform, which means you benefit from best-in-class, cloud-based software for tracking tickets. Searching historical tickets can often give instant solutions to newly raised issues.

Neil Gulliver – Support Manager

Sense

QlikView

NPrinting

Connectors